

17707 U.S.
09/25/03

PATENT
Docket No. BOC9-2003-0061 (431)

PATENT APPLICATION TRANSMITTAL LETTER

STOP PATENT APPLICATIONS
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Transmitted herewith for filing of the patent application of:

Inventor(s): Patrick M. Commarford, Delray Beach, FL
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22141 U.S. PTO
10/670632
09/25/03

Assignee: International Business Machines Corporation

Assignee Address: New Orchard Road
Armonk, New York

For HELP OPTION ENHANCEMENT FOR INTERACTIVE VOICE RESPONSE SYSTEMS

Enclosed are:

- ☒ Specification, including the Abstract
- ☒ 4 Sheets of drawings (3 sets)
- ☒ Partially Executed Declaration and Power of Attorney
- ☒ Partially Executed Assignment and Recordation Cover Sheet
- ☒ Other: 2 postcards

| CLAIMS AS FILED | | |
|--------------------------------------|-----------|-----------|
| FOR | NO. FILED | NO. EXTRA |
| Basic Fee | | |
| Total Claims | - 28 - | - 8 - |
| Indep Claims | - 6 - | - 3 - |
| Multiple dependent claim present: No | | |

If the difference in Col. 1 is less than zero, enter "0" in Col. 2

| Small Entity | |
|--------------|--------|
| RATE | FEE |
| | \$ 375 |
| x \$ 9 = | \$ |
| x \$ 42 = | \$ |
| x \$ 140 = | \$ |
| TOTAL | \$ |

| Other than a Small Entity | |
|---------------------------|----------|
| RATE | FEE |
| | \$ 750 |
| x \$ 18 = | \$ 144 |
| x \$ 84 = | \$ 252 |
| x \$ 280 = | \$ |
| TOTAL | \$ 1,146 |
| | \$ 40 |

Assignment Recordal Fee

☒ Please charge my Deposit Account No. 50-0951 in the amount of \$ 1,186.00.
A check in the amount of \$ is enclosed.

☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0951. A duplicate of this sheet is enclosed.

- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☒ Any patent application processing fees under 37 C.F.R. 1.17.
- ☐ No fee enclosed. No fee is authorized.

Date 9/25/03

Kevin T. Cuenot, Registration No. 46,283

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